



RALPH TRUSTEES

## **Ralph Trustees Limited – Environmental and Social Sustainability Policy**

Ralph Trustees Ltd is a privately owned and highly personal group of hotels operating at the premium end of the market. With individual styles of property and a wide range of facilities, the Group recognises it has to integrate the delivery of a high quality guest experience with sound environmental values, principles and practices. Ralph Trustees Ltd commits to continually improve the environmental and social sustainability performance and annual benchmarking of each individual hotel.

By exploring and improving operational systems, developing the right internal culture and investing in new technologies we aim to balance the environmental impact of our business with enhancing our guest experience and improving our business performance. Wherever possible environmentally sustainable, products and services will be sourced locally and we encourage staff to communicate our commitment to environmental and social sustainability to our guests, suppliers, contractors, agents and wholesalers.

Ralph Trustees Ltd will comply with all relevant legislation and regulations, and strive to achieve international best practice.

To deliver this, we will:

- Support local products, Business and suppliers
- Establish and report on key environmental performance indicators
- Minimize waste and optimize waste management
- Develop a culture within the business that recognises the need to use energy resources efficiently and promotes the development & implementation of ideas throughout the business
- Develop & evaluate operational policies to identify changes that could be implemented to deliver our services with lower energy use
- Identify areas of waste or inefficiency that we can remove or reduce
- Maintain our major equipment to ensure energy is used efficiently

In parallel we also need to:

- Invest in cost effective new technologies with reduced energy requirements and carbon emissions
- Improve our buildings' performance to reduce energy demands

Everyone one in the business has a role to play in what we set out to achieve and we need to take pride in implementing this policy which is intended to reduce our carbon footprint and impact positively on the environment whilst improving our guest experience.

Our Environmental and Social Sustainability Policy is developed to confirm the commitment of owners and top management and reflects our values of the organisation.

This policy is reviewed annually and following the outcome of Cop26 is due to be reissued in the summer of 2022.

June 2021

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